



ACCREDITED TRAINING ORGANIZATION

PeopleCert ON BEHALF OF AXELOS

ITIL[®]4 Foundation Training

Get started with globally recognised
framework for **IT Service Management**

Green Pearl
EDUCATION



About ITIL®4 Foundation Training

ITIL® is the most widely accepted IT service management approach, which helps in implementation, management and delivery of IT services. It provides guidance to organisations and individuals on how to use IT as a tool to facilitate business change, transformation and growth.

ITIL®4 is the fourth version of ITIL® that was released in 2019. It is updated to accommodate the latest technology, tools and software.

GP Education is accredited by PeopleCert on behalf of AXELOS to deliver training.

ITIL®4 Foundation Certification Training is designed as an introduction to ITIL®4, which enables you to understand a new way to look at IT Service Management through an end-to-end operating model for the creation, delivery and continual improvement of tech-enabled products and services.

It equips you with the fundamental understanding of IT-enabled services to get you ready for the ITIL® Foundation Certificate Examination.

This programme provides you tailor-made ITIL® foundation study materials such as module presentations, 8 simulation exams, 5 case studies, 200 module-end quizzes, quick reference guide and glossary. Guidance from industry experts will help you gain insights on the globally recognised framework for IT Service Management.

Programme Objectives

- ◆ Understand ITIL® 4 Framework and the key concepts of service management
- ◆ Understand how the ITIL® guiding principles can help an organisation adopt and adapt service management
- ◆ Understand the four dimensions of service management
- ◆ Understand the purpose and components of the ITIL® service value system
- ◆ Understand the activities of the service value chain, and how they interconnect
- ◆ Know the purpose and key terms of 15 ITIL® practices

Programme Advantages



Earn 32 PDUs



16 hours of live instructor-led training



180 days of flexible access to online classes



Self-paced e-learning content



Training conducted only by certified trainers



Exam voucher



GP Education is a PeopleCert Accredited Training Organization (ATO)



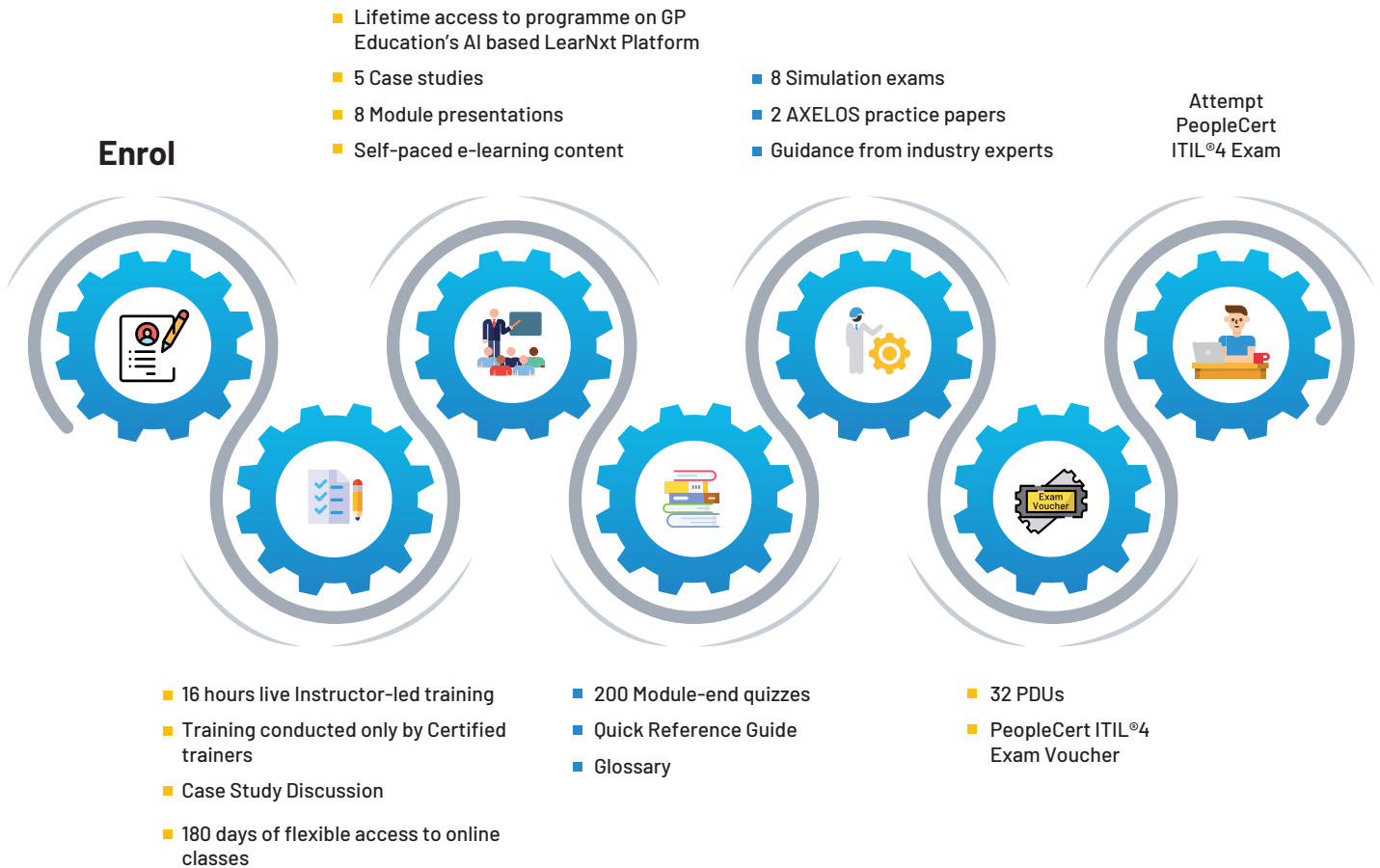
Lifetime access to the courseware on GP Education's AI based LearNxt Platform

- ✓ 8 module presentations
- ✓ 200 module-end quizzes
- ✓ 8 simulation exams
- ✓ 5 case studies
- ✓ Quick reference guide
- ✓ Guidance from industry experts
- ✓ 2 AXELOS practice papers
- ✓ Glossary



GP Education Alumni membership to be a part of the network of future IT Service management leaders

Learning Journey



Programme Curriculum

Module 1 – Introduction to IT Service Management

Module 2 – Key Aspects of Service Management

Module 3 – The Four Dimensions of Service Management

Module 4 – The Service Value System (SVS)

Module 5 – ITIL® Guiding Principles

Module 6 – Governance

Module 7 – ITIL® Service Value Chain

Module 8 – ITIL® Practices: Purpose and Key Terms of 15 ITIL® Practices

Career Opportunities

ITIL®4 Foundation Certification Training Program is a gate pass to enter the IT Service Management Industry.

Once you get ITIL®4 Foundation Certified, you have your doors open for below criteria:

➤ Job Change



➤ Get associated with new projects/ opportunities within your organisation



➤ Promotion



➤ Better Appraisals in the salary



The ITIL®4 Certification credential on your resume will add an advantage for you over uncertified.

ITIL®4 Foundation Certification is most suited for:

➤ IT Managers Support teams



➤ System Administration/Analysts



➤ Service Delivery Professionals



➤ Operations Managers



➤ Database Administrators



➤ Quality Professionals



If you are a beginner/fresher or have a couple of years of IT experience, you can target jobs such as:

➤ IT Service Delivery Analyst



➤ IT infrastructure jobs in MNCs providing Infrastructure Services



➤ Entry-level jobs in IT Service Management



➤ Help Desk Engineer



➤ Support Engineer



➤ Technical Support



Why ITIL® Foundation Certification Training?

- Companies offer 30-50% higher salaries to candidates with ITIL® certification – Pay-Scale.com
- Improve the efficiency of the business
- Manage your capabilities of process and people of an organisation
- Identify the gaps in business demands against the services offered
- Create right service strategies
- Foundation is the first level of different certification levels within the ITIL®4 scheme: Foundation, Managing Professional, Strategic Leader, Master

Admissions

Who is this programme for?

- Students and IT Professionals seeking to understand ITIL® framework
- IT Professionals looking to enhance quality of IT service management within their organisation
- Highly recommended for professionals looking to upgrade their ITIL® V3 certification and knowledge

Programme Schedule

- One Weekend Class
- 2 Sessions of 8 hours each
- Two Weekend Class
- 4 Sessions of 4 hours each

Programme Fees

Rs. 15,000 + taxes



About SRM Group

SRM Group of Institutions is acclaimed as one of the leading educational groups in India with over 70,000 students and 4,500 faculty members. It is a parent organisation to three universities, four campuses, and four institutes. All these colleges and universities offer a wide range of UG, PG and PhD courses in the field of Engineering, Management, Medicine & Health Sciences and Humanities

SRM Group Universities and Institutes



About GP Education



GP Education is an SRM Group initiative with a vision to create a global online learning company enabling people to achieve their dreams through learning.


GP Education provides learning products, solutions and services by leveraging high quality intellect hand-picked across the globe. The rigorous curriculum and content are created and curated with deep understanding of industry and individual learning needs. The most innovative learning and teaching experiences are orchestrated over state of the art brick and click infrastructure with a strong intent to measure and report learning outcomes.

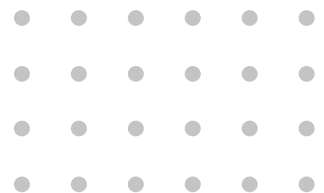


**ENROL NOW FOR
THE UPCOMING
BATCH**

 +91 9739459670

 admissions.itilv4@gpeducation.org

 <https://online.gpeducation.org/cert/itilv4>



Green Pearl
•••• EDUCATION ••••

15 - 16 Vayudooth Chambers, 10th - 11th floor, MG Road, Bangalore 560001.